

HELP AVAILABLE TO CLEAR UTILITY DEBTS – AND OTHER ASSISTANCE

Trusts and Funds managed by Charis

Anglian Water Assistance Fund:
www.anglianwater.co.uk/household/your-account/problems-paying/assistance.aspx

anglianwater
assistancefund

British & Scottish Gas Energy Trust:
www.britishgasenergytrust.org.uk

The British Gas
energy trust

EDF Energy Trust
www.edfenergytrust.org.uk

EDF ENERGY TRUST

E.ON Energy Fund
www.eonenergyfund.com (online form only)

e.on

npower Energy Fund
www.npowerenergyfund.com

npower

How to Apply

The quickest and easiest way to apply is via the Trusts' online application forms available from the Trusts' websites. The online form allows supporting documentation e.g. bank statements, to be scanned and attached at the time of submission which helps speed up the application process.

Alternatively application forms can be downloaded from the websites or can be requested via the application form request line 01733 421060.

Please note we cannot assess an application until we have received all supporting documentation and without this an application will be unsuccessful.

Grants Available

All Trusts / Funds provide grants to clear utility debt. The table below highlights the current provision of help available:

Help	BGET	EDFET	NPEF	AWAF	E.ON
Utility debt	All energy suppliers	All energy suppliers	nPower only	Anglian Water only	All energy suppliers
Energy efficient white goods	✓	✓	✗	✗	✓
Bankruptcy / DRO / MAP fees	✓	✓	✗	✗	✗
Funeral arrears	✓	✗	✗	✗	✗
Boilers	✓	✗	✗	✗	✓

The range of assistance can change from time to time according to instruction from Trustees / donating companies. Keep an eye on the websites' as details of any changes will be announced there first.

Exclusions

The Trusts / Funds cannot help with the following:

Non-secured lending <ul style="list-style-type: none"> • Catalogues • Credit cards • Personal loans 	Household costs <ul style="list-style-type: none"> • Deposits to secure accommodation • Mortgage payments • Rent arrears • Home repairs / improvements • Beds, carpets etc. • Telephone arrears • Council tax debts
Fines for criminal offences	
Overpayment of benefits	
Medical equipment, aids & adaptations	
Holidays	
Debts to central government e.g. Tax	

Contact Charis

www.charisgrants.com

Application form request line: 01733 421060

Email: admin@charisgrants.com

Fax: 01733 421020