



Cumbria County Council

**New contract for
Telecare and
Assistive Technology**

Agenda

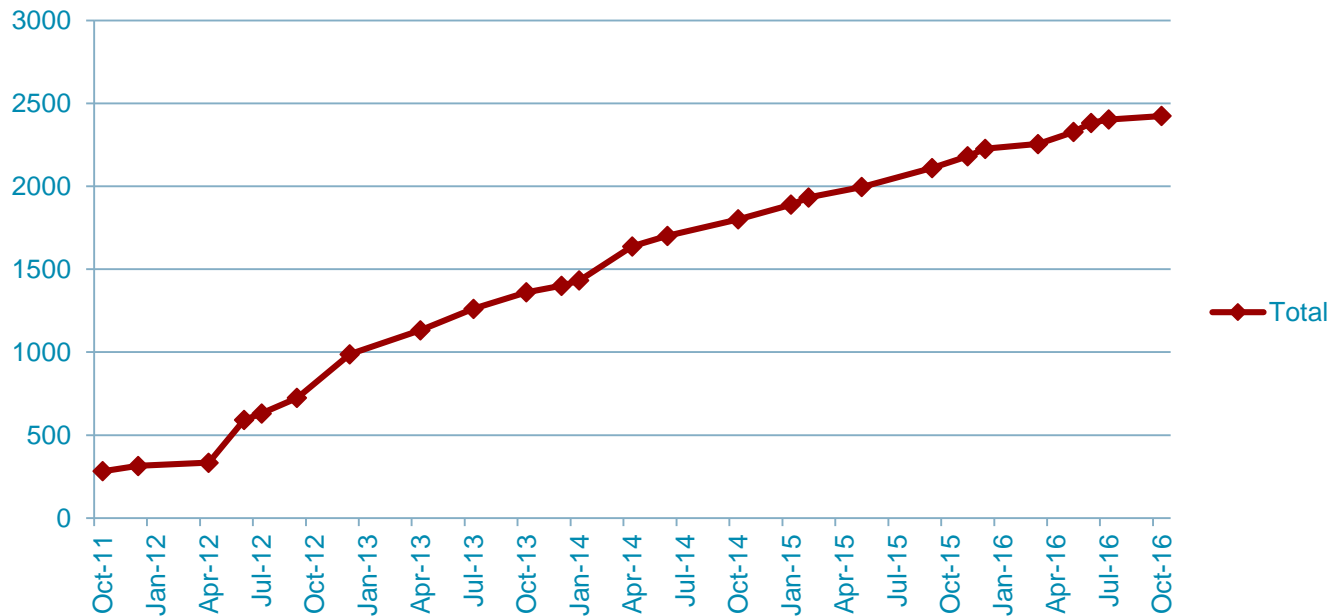
- The council's journey so far
- The new contract
- Scope for future equipment and service developments

The journey so far

- In October 2011, the council awarded a new countywide contract to VNC Lifeline
- Establish Telecare as a core service offer
- Increase numbers of users

Progress!

Cumbria County Council Telecare Users



Telecare

- Pendants to call for help
- Sensors to detect and manage risks
- 24/7 remote monitoring
- Physical response if needed



Safe walking

- Trial of Everon Vega
- Uses GPS technology
- Directs responders to wearer's location
- Call for help
- Safe zone
- Hands free phone



Stand alone assistive technology

- Trial of EasyLink equipment
- No monitoring – simple pager alerts a carer to a risk
- Bed, chair, door and motion sensors available



Meeting needs

- Falls risk
- Living with Dementia
- Home safety risks
 - Smoke, fire, flood, natural gas, carbon monoxide
 - Extremes of heat and cold, bogus callers
- Supporting carers

Independent alarms services

- Self funders
- Mainly community alarms – some Telecare sensors provided
- Provide physical response services in some parts of the county



New contract for Telecare and Assistive Technology

- Awarded to Welbeing October 2016
- 3 + 1 years
- Increase numbers of users
- Source equipment
- Reduced costs



New contract for Telecare and Assistive Technology

- Information and advice service – self funders
- Subcontract with Eden Housing Association
- Wider range of equipment available



What's provided?

- Initial list of approved equipment
 - Monitored Telecare
 - Safe walking GPS devices
 - Limited range of stand alone AT
- Approval process to add new equipment and services to the list

Equipment provided



Equipment provided



What other kinds of equipment should we provide?

- GSM Base Units
- Other safe walking GPS devices
- More stand alone Assistive Technology
- Your ideas?



Future service developments

- Rapid response Telecare
- Medication prompting
- Collaboration with local community alarms providers
- Telehealth
- Your ideas?

Thank you for listening

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